



HOME AND FARM INSURANCE

March 30, 2020

Cass County Mutual Insurance Company is committed to providing a healthy and safe environment for our clients and employees and has deployed a COVID -19 response plan. We want to assure our agents, policyholders and the Cass County Mutual community that we are continuing to do business and are committed to serving our policyholders during this rapidly changing event.

We continue monitor the current events and impact of COVID-19 and may need to seek to follow the guidelines set out by either our State and/or Federal Government Leadership.

The main office in Casselton, is closed to the public, but remains open in order to provide services during regular business hours.

We strongly encourage policyholders to call your agent, the contact information for your agency is found on our website at [www.casscountymutual.com](http://www.casscountymutual.com) . The website can also be used for online payments and further Cass County Mutual Ins. Co. information. Our toll free number, during regular business hours is (877) 447-4309 and our general email is [info@casscountymutual.com](mailto:info@casscountymutual.com). We also have a FaceBook page that all of this information can be found, simply search for Cass County Mutual Insurance Company.

**CLAIMS** –Property claims are still being handled. Our contracted Claims adjusters with Grinnell Mutual, are unable to do on-site or in-person inspections, at this time, to ensure the safety of our Policyholders and the adjusters. Claims will be handled over- the- phone and via email. Claim submissions should be done by an appointed agent. See our website for Agent information.

Please call the toll free number listed, above, if you have any questions regarding Cass County Mutual’s plans to deal with this situation as it continues to change and evolve.

Sincerely,

Tracey L Sherman, Secretary/Manager